

Online Provider Directory

Find a provider or facility using our Online Provider Directory.


Piedmont cares about our members and understands that access to the right care is important to you. Our website, PCHP.net, offers a user friendly method when searching for providers, hospitals, and other healthcare facilities. This is known as our Online Provider Directory. When accessing the directory, you will be able to:


- Search by network, location, language, gender or specialty
- Filter providers accepting new patients
- View results on Google Maps
- Get driving directions
- Side-by-side comparison of providers
- Email search results and provider profiles

To determine which network applies to your plan, please reference your Member ID card. The following information provides step by step instructions on accessing the directory. If you have questions or need assistance please call Piedmont at (434) 947-4463 or toll-free 1-800-400-7247 from 8:30 a.m. to 5:00 p.m., Monday through Friday.

Step 1

For direct access to the Online Provider Directory, visit **providersearch.pchp.net**. Or, if you prefer, the tool may be accessed by visiting PCHP.net and following the directions below.



text size 

Marketplace Premium Payment 1-888-518-7597
Individual & Group Coverage: (800) 400-PCHP
Medicare Advantage: (877) 210-1719


Right here. Right choice.

Group Coverage


Individual Marketplace

Piedmont Medicare Advantage

Provider Search



Employee group coverage to groups of all sizes. Fully insured and self-insured plans are available, too!



Right here. Right choice.

Click here from PCHP.net

DUE TO HEAVY CALL VOLUME. CALL 1-888-518-7597 TO MAKE A DIRECT PAYMENT.

Access the Online Provider Directory

The provider search link can also be found under each line of business (Group Coverage, Individual Marketplace and Piedmont Medicare Advantage).

The screenshot shows the Piedmont Community Health Plan website. At the top, there is a search bar and a "GO" button. Below the search bar, there are contact numbers for Marketplace Premium Payment (1-888-518-7597), Individual & Group Coverage ((800) 400-PCHP), and Medicare Advantage ((877) 210-1719). The main navigation bar includes links for Members, Employers, Providers, Brokers, Group Plans, Non-Discrimination, and Language Assistance. The Providers link is highlighted with a blue box. A dropdown menu is open under Providers, showing options like Log In, Disease Case Management, Provider Search (highlighted with a blue box and a blue arrow), Prescription Drugs, Provider Contact Info, Provider Forms, Utilization Management, and Wellness. A "Wellness Tips" section is visible on the left, and a large image of a park with yellow trees is on the right.

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Search Our Site [GO]

Marketplace Premium Payment 1-888-518-7597
Individual & Group Coverage: (800) 400-PCHP
Medicare Advantage: (877) 210-1719

Members » Employers » **Providers »** Brokers » Group Plans Non-Discrimination Language Assistance

Wellness Tips
If you see your weight creeping up, consider keeping a food record to help you identify problem areas. Then pick one or two small things to change, and work on those.

Also, try to challenge your brain once this week – read a new book, do Sudoku, or complete a crossword or logic puzzle.

Log In
Disease Case Management
Provider Search
Prescription Drugs

Provider Contact Info.
Provider Forms
Utilization Management
Wellness

WELCOME TO PIEDMONT COMMUNITY HEALTH PLAN

Group Coverage

Individual Marketplace

The screenshot shows the Piedmont Individual Marketplace website. At the top, there is a search bar and a "GO" button. Below the search bar, there is a banner with the text "Right here. Right choice." and "Piedmont Customer Service (434) 947-4463, (800) 400-PCHP". The main navigation bar includes links for Individual Marketplace, FAQs (UPDATED 03/08/2018), Member Newsletters, Provider Directory, Provider Search (highlighted with a blue box), In-Network Pharmacies, Rx Drug Formulary, Plan Guides/Documents, Payment Instructions, Enroll Now, Member Additional Services, 24-Hr. Nurse Phone Line, and Broker Log-In Portal. A "WAITING FOR YOUR ID CARD? QUESTIONS ABOUT YOUR MARKETPLACE PLAN? CLICK HERE for frequently asked questions" button is visible. A "WELCOME TO THE MARKETPLACE" section follows, with a message "DUE TO HEAVY CALL VOLUME, CALL 1-888-518-7597 FOR DIRECT PAYMENT." and a "PAY NOW" button. A "Welcome to Piedmont Community HealthCare's 'Individual Marketplace.'" message is also present.

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Search Our Site [GO]

Piedmont Customer Service
(434) 947-4463, (800) 400-PCHP

Right here. Right choice.

INDIVIDUAL MARKETPLACE
FAQs (UPDATED 03/08/2018)
MEMBER NEWSLETTERS
PROVIDER DIRECTORY
PROVIDER SEARCH
IN-NETWORK PHARMACIES
RX DRUG FORMULARY
PLAN GUIDES/DOCUMENTS
PAYMENT INSTRUCTIONS
ENROLL NOW
MEMBER ADDITIONAL SERVICES
24-HR. NURSE PHONE LINE
BROKER LOG-IN PORTAL

WAITING FOR YOUR ID CARD?
QUESTIONS ABOUT YOUR
MARKETPLACE PLAN?
CLICK HERE
for frequently asked questions

Right here. Right choice. PIEDMONT COMMUNITY HEALTH PLAN

WELCOME TO THE MARKETPLACE

DUE TO HEAVY CALL VOLUME, CALL 1-888-518-7597 FOR DIRECT PAYMENT.

Pay NOW

Welcome to Piedmont Community HealthCare's "Individual Marketplace."

The screenshot shows the Piedmont Medicare Advantage website. At the top, there is a search bar and a "GO" button. Below the search bar, there is a banner with the text "Find A Piedmont Plan Right For You: Enter your ZIP code to see if you are a part of our coverage area. Start Here". The main navigation bar includes links for Drug Coverage, Providers & Pharmacies (highlighted with a blue box), Health & Wellness, Forms, Broker Portal, and Site Index. A "PROVIDER/PHARMACY DIRECTORY" section is visible, with a message "All of the Piedmont Medicare Advantage plans utilize the same extensive Piedmont network our members have come to know and appreciate in the community. This includes almost all local physicians and hospitals." and a "Members/Providers: CLICK HERE if you have updates to the directory" button. A "WELCOME TO THE MARKETPLACE" section follows, with a message "DUE TO HEAVY CALL VOLUME, CALL 1-888-518-7597 FOR DIRECT PAYMENT." and a "PAY NOW" button. A "Welcome to Piedmont Community HealthCare's 'Individual Marketplace.'" message is also present.

Text Size [icon] [icon]

Search Our Site [GO]

Customer Service: (877) 210-1719
TTY users should call 7-1-1

DRUG COVERAGE **PROVIDERS & PHARMACIES** HEALTH & WELLNESS FORMS BROKER PORTAL SITE INDEX

Find A Piedmont Plan Right For You: Enter your ZIP code to see if you are a part of our coverage area. **Start Here**

ENROLLMENT KITS »
GRIEVANCES & APPEALS »
MEMBERS RIGHTS & RESPONSIBILITIES »
FAQs »
EVENTS »
PLAN MATERIALS »
MEDICARE LINKS »

PROVIDER/PHARMACY DIRECTORY

All of the Piedmont Medicare Advantage plans utilize the same extensive Piedmont network our members have come to know and appreciate in the community. This includes almost all local physicians and hospitals.

Members/Providers:
CLICK HERE if you have updates to the directory

Our plans will cover services from either in-network or out-of-network providers, as long as the services are covered benefits and medically necessary. However, if out-of-network providers are used, your share of costs for your services may be higher and that provider must participate in Medicare. Our Provider/Pharmacy Directory lists providers that participate in our network. Piedmont Medicare Advantage verifies the information in its provider directory through its credentialing process and directly outreach to providers.

WELCOME TO THE MARKETPLACE

DUE TO HEAVY CALL VOLUME, CALL 1-888-518-7597 FOR DIRECT PAYMENT.

Pay NOW

Welcome to Piedmont Community HealthCare's "Individual Marketplace."

Piedmont Medicare Advantage

Search by network, location, gender or specialty

Step 2

You may refine your search by adding a provider/facility name, specialty or location. Before proceeding, you must select a network and click on search. You may also search *all* providers by simply selecting a network and clicking on search.

Find a Provider



The search form has two tabs: "Find Provider" (active) and "Find Facility". It includes a search bar for "Search by Name or NPI", a dropdown for "Select up to 5 specialties", and a location field set to "Lynchburg, VA". Below these is a section for "Please select your network:" with three radio buttons: "Group Coverage", "Individual Marketplace", and "Medicare Advantage". A blue box highlights the "Individual Marketplace" option, with an arrow pointing to it from a blue callout box that says "Search by Network". At the bottom is a "Search" button with a magnifying glass icon.

Step 3

After clicking the search, you will have the option to refine your provider/facility search with additional filters, view or print pdf directories, compare providers/facilities using the side-by-side comparison tool, and view the locations via the map view.

The search results page features a "Search filters" section with dropdowns for "Health Plan", "Distance", "Language", and "Gender". A blue callout box labeled "Refine Additional Filters" points to this section. To the right are fields for "Practice Name" and "Hospital Affiliation", each with a "Submit" button. Below the filters are checkboxes for "Accepting New Patients" and "Primary Care Provider", and a "Reset Filters" button. A "Share these results via email" link is also present. The main content area shows a map of Lynchburg, VA, with two red location pins. A blue callout box labeled "Map View" points to the map. Above the map is a blue callout box labeled "View or Print PDF Directories" with an arrow pointing to a "View PDF Directories" dropdown menu. Below the map, the text "1-40 of 996 results for 'Lynchburg, VA, USA'" is displayed. Three provider cards are shown, each with a name, practice name, and address. A blue callout box labeled "Comparison Tool" with an upward arrow points to a "Compare" icon (two overlapping circles) on the right side of the provider cards.

Refine Additional Filters

Map View

View or Print PDF Directories

Comparison Tool

Search filters

Health Plan Distance Language Gender

Practice Name Submit Hospital Affiliation Submit

Accepting New Patients Primary Care Provider Reset Filters

Share these results via email

1-40 of 996 results for "Lynchburg, VA, USA"

Provider Cards:

- Melissa McGinness, LPC**
Practice Name: Thrive Counseling, LLC
Accepting New Patients: Yes
1000 Jefferson Street, Suite 2C
Lynchburg, VA 24504
Click for Phone number
View profile
- Erika Theodorides, MEd**
Practice Name: Thrive Counseling, LLC
Accepting New Patients: Yes
1000 Jefferson Street, Suite 2C
Lynchburg, VA 24504
Click for Phone number
View profile
- Bryan Principi, MA**
Practice Name: Thrive Counseling, LLC
Accepting New Patients: Yes
1000 Jefferson Street, Suite 2C
Lynchburg, VA 24504
Click for Phone number
View profile